WATT A CLEAN

CLIENT SERVICE CHECKLIST

Guest-ready turnover service — clean, reset, restock and present

Service: Airbnb Turnover	**Client:** _____
Property: _____	**Date:** _____

BEDROOMS & SLEEPING AREAS

- ■ Strip used bed linen and place in designated laundry area/bag
- ■ Check mattress/protector and report visible damage or staining
- ■ Make beds with fresh linen supplied by host
- ■ Arrange pillows and cushions neatly
- ■ Dust all accessible surfaces, headboards and bedside furniture
- ■ Clean mirrors and accessible glass
- ■ Check wardrobes/drawers for guest belongings
- ■ Empty bins and replace liners
- ■ Vacuum floors, including accessible areas under furniture
- ■ Report missing/damaged items or maintenance issues

BATHROOMS

- ■ Remove used towels and replace with fresh towels supplied by host
- ■ Clean and disinfect toilet inside, outside and around base
- ■ Clean basin, taps and surrounding surfaces
- ■ Clean bath/shower and shower screen
- ■ Remove visible hair and debris
- ■ Clean and polish mirrors
- ■ Wipe accessible tiles and touch points
- ■ Empty bins and replace liners
- ■ Vacuum/mop floor
- ■ Restock agreed guest supplies where provided

KITCHEN

- ■ Clean and sanitise worktops
- ■ Clean sink and taps
- ■ Clean hob
- ■ Wipe appliance exteriors
- ■ Check and wipe microwave interior where included
- ■ Clean cupboard fronts and handles
- ■ Check fridge for food/obvious spills and report anything requiring deeper cleaning
- ■ Empty bins and replace liners
- ■ Vacuum and mop floor
- ■ Restock agreed kitchen consumables where provided

LIVING AREAS & FINAL PRESENTATION

- ■ Dust and wipe accessible surfaces
- ■ Clean tables and touch points
- ■ Clean mirrors and accessible glass
- ■ Vacuum floors and rugs
- ■ Mop hard floors
- ■ Arrange cushions and furnishings neatly
- ■ Remove visible cobwebs
- ■ Check lights and report faults
- ■ Check overall presentation from an arriving guest's perspective
- ■ Final hair/lint/mark check completed
- ■ Report damage, missing items or maintenance concerns to host

Service note: This checklist describes the standard scope for the service selected. Tasks may vary according to property layout, condition, access and the specific service booked. Specialist cleaning, excessive build-up, hazardous contamination, inaccessible areas and additional requests are not automatically included and may require additional time or a separate service. Cleaning products and methods are selected according to the surface/material and manufacturer guidance.